

Note: The AI has attempted to correct transcription errors.

1. General Meeting Information

Meeting Title: IT Gov Monthly Meeting

Date & Time: 2025-12-17 11:05–12:07

Approx. Duration: 1:01:55

2. High-Level Summary

- The committee approved prior meeting minutes and received CIO updates on budget scenarios (2% increase vs. 5% cut), hiring restrictions, and the status of organizational transformation.
- The group reviewed and refined five high-level priorities and associated goals for the new IT Strategic Plan, addressing wording clarifications and next steps for finalization.
- Updates were provided on research security consulting (proposals due imminently) and on the recent Google account cleanup, including lessons learned and cost savings.

3. Action Items / To-Do List

- Finalize wording for Strategic Plan Priority 5 via email – All committee members (by 2025-12-19)
- Present budget scenarios to the President’s Executive Council – Gabriel Fariello (date TBD)
- Collect proposals from consulting firms for research security assessment – ITS team (by next Monday, ~2025-12-22)
- Schedule CTI-led session on research computing and data management best practices – Gabriel Fariello & Shaun Wallace (by Spring 2026)
- Produce post-incident report on Google account cleanup and revise offboarding policy – ITS leadership (by 2026-01-15)
- Develop agenda item on potential rebranding of ITS for next IT Governance meeting – Gabriel Fariello (next meeting)

4. Attendees

- Present: Gabriel Fariello; Ian Lester; Michael Greenfield; Gaurav Khanna; Michael Khalfayan; Shaun Wallace; Shaun Kavanagh; Lindsey Nottage; Amanda Izenstark
- Mentioned: Melissa (absent host); Brenton; Dean; Matt; Sanjay; Barb; Abby; Kiara Shea; Lydia; President’s Executive Council; Council of Deans; CTI Committee

5. Detailed Notes

A. Approval of Minutes

- Quorum confirmed (9 of 14 voting members).
- Minutes approved with one abstention (Michael Greenfield).

B. CIO Updates

- Budget Hearing Scenarios:
 - +2% (~\$450K) additional investment: outline of proposed enhancements.
 - –5% reduction (≈\$1.15 M in cuts): largely non-personnel operating budget; severe impact on services.
 - No decision yet; next presentation to President’s Executive Council.
- Hiring Constraints: only 3 of requested ITS positions may proceed; all other recruitments (AV technicians through Associate CIO) on hold.
- Organizational Transformation initiative paused pending further budget/hiring approval.
- Peer Benchmarking: URI narrowed, not closed, funding/personnel gap due to peers’ layoffs.
- Research Security: interviewing consulting firms; proposals due by Monday; target recommendation mid-Feb/early-Mar; likely need to onboard experts.

C. IT Strategic Plan (5 Priorities & Goals)

1. Empower Learning with Digital Innovation

- 1.1 Improve AV infrastructure for a consistent experience in general-assignment classrooms.

- 1.2 Expand/enhance IT support for teaching and learning.
- 1.3 Implement digital tools to boost student engagement.
- 1.4 Strengthen community and industry learning opportunities via technology.
- Discussion: clarify “consistent” to refer to general-assignment spaces; define tools serving $\geq 51\%$ of a user segment fall under ITS funding.

2. Partner to Power Discovery with Advanced Computing

- 2.1 Enable computational research for faculty and students.
- 2.2 Facilitate responsible AI adoption in research.
- 2.3 Engage departments to align research computing services to priorities.
- 2.4 Increase visibility of ITS research services via targeted outreach.
- Discussion: CTI to run annual research-AI usage survey (spring); data management support for experimentalists noted; plan CTI presentation on research computing services.

3. Improve Work through Digital Transformation

- 3.1 Define/promote standard technology configurations and software packages.
- 3.2 Consult with units to automate repetitive manual processes.
- 3.3 Implement/modernize enterprise systems.
- 3.4 Expand data-informed decision-making tools.

4. Foster Trust and Service Excellence

- 4.1 Cultivate a service-oriented culture prioritizing communication, responsiveness, accountability, partnership.
- 4.2 Continue to improve reliability and stability of IT services.
- 4.3 Support workforce development across centralized and distributed teams.
- Wording adjusted to “continue to improve” to avoid negative connotation.

5. Provide Stewardship through Strategy

- 5.1 Foster a culture of continuous improvement and agility.
- 5.2 Collaborate with the community to enhance IT service delivery efficiency and effectiveness.
- 5.3 Proactively engage departments to identify opportunities for ITS support of institutional goals.
- 5.4 Advance cybersecurity practices that protect data/systems/privacy while supporting academic freedom.
- Debate on using “ITS” vs. “we” vs. “IT”; final wording to be decided by email vote.

D. Project Status Updates

- Google Account Cleanup:
 - 47,300 inactive accounts permanently deleted; ~200 support tickets; 150 temporary restores; minimal data loss.
 - Generated substantial license cost savings (from ~\$400K/year to ~\$80K by Year 3).
 - Action: conduct a formal post-incident review; refine offboarding communications and policy.

6. LLM Notes: Assumptions / Ambiguities

- “Council of Beans” assumed to be “Council of Deans.”
- “CTI Committee” refers to Campus Technology & Innovation (or similar); exact acronym undefined in transcript.
- “Scotia” may be mis-transcribed; treated as an absent voting member.
- Timing for action-item deadlines inferred where unspecified.

End of Meeting Notes from 2025-12-17-11.05.26-IT-Gov-Monthly-Meeting-meeting-saved-closed-caption.txt