**IT Gov Minutes**

February 10, 2021

Via Zoom

**Attendees:** Jacqueline Britto (absent), Lori Ciccomascolo, Nancy Eaton, Melissa Frost, Amanda Izenstark, Karlis Kaugars, Michael Khalfayan, Ian Lester, Dean Libutti, Cynthia Mace (absent), Kelly Mahoney, Ryan Menard (absent), Sanjay Kumar Mupparapu (absent), Shanna Pearson-Merkowitz, Anthony Rolle, John Stringer, Kathleen Torrens

**Guest:** none

1. Approval of Minutes
   1. January 2021
   2. Ian moves to approve minutes as presented; Amanda seconded.
   3. All present voted to approve
2. CIO Updates
   1. Initially planned Proofpoint discussion, but meeting with Computer Science committee is still pending so conversation delayed to next month.
   2. Device ownership policy conversation has been delayed to next month as Legal hasn’t gotten to it yet, nor have Mike K and Karlis.
3. Project Status Updates
   1. No questions or comments from the group.
   2. Admin app staff has been subsumed over the last week and a half with data exports into Brightspace. It has been corrected. However, it is unclear as to what originally caused the slow down. Post-incident review will occur.
4. URI Board of Trustees Reporting and Information Gathering
   1. At January BOT meeting, Karlis spoke with Risk & Policy Subcommittee about December security incident, resolution, and plans moving forward. Also had same conversation with BOT Executive Committee.
   2. BOT requested information document about IT, components, function, etc. and how URI compares to other universities.
      1. Educause Data Survey launches annually in July and runs through November to look back at the previous year. URI gets full access to the survey data which allows us to get the comparison.
         1. URI is in top 5 for IT security systems and bottom grouping in IT security spending with 2018-2019 data.
         2. Very few institutions in Northeast participated in this survey and hope that the new cycle will have greater participation.
   3. IT Risk Assessment being conducted by the office of Kara Larsen, URI risk manager reporting to Finance and Admin.
      1. Will talk with IT staff and distributed staff.
      2. Will share results with IT Gov when it is completed.
5. Open Forum
   1. Dean: thank you to Karlis and his team on e-Campus and Brightspace work to address and fix the issues.
   2. Ian: are we looking at replacing Cherwell?
      1. Karlis: we are looking at an RFP (IT service management platform). Starting year three of our Cherwell contract and some pieces of the application have been very disappointing. Price / function will determine how we move ahead; we may end up keeping Cherwell, but we hope not.
   3. Karlis: if your faculty are doing anything computationally please reach out to Gaurav Khanna. He has hit the ground running. I see great things on the horizon for research computing.
   4. Anthony: building out pilot for virtual reality. What sort of support does IT offer for this? Looking to expand program if it works.
      1. Karlis: Roy Bergstrom and team of undergraduate student programmers funded by ITS, creates one off specialized support for teaching and learning. Moving into ARVR support systems. Working with Pharmacy and Business with VR and fitting it to work from home. They are always looking to take on projects of this sort in a co-funding share model. We will work with you on this.
   5. Shanna: Is there or could there be official guidance from IT regarding future computer lab space on campus? We are looking at it now and getting a lot of conflicting advice on building a new computer lab in her area. It’s been complicated as there is no formal guidance or roadmap on doing it.
      1. Karlis: in the short term, escalate those questions to Karlis. In the long term, Ian’s IT Standards Committee will be the group to do this.