

IT Gov Minutes

January 7, 2026

Via Zoom

Attendees: Kirk Brown (non-voting), Brenton DeBoef, Gabriele Fariello, Melissa Frost, Brandon Fuller, Michael Greenfield, Amanda Izenstark, Shaun Kavanagh, Michael Khalfayan, Ian Lester, Dean Libutti (absent), Matt McDonald (absent), Sanjay Kumar Mupparapu (absent), Linsley Nottage, John Stringer, Shaun Wallace, Ying Zhang

Guests: Noah Daniels, Gaurav Khanna, Lidia Pierce, Scotia Roopnarine

1. CIO Report

a. Google Enterprise Services Issue

- i. First instance users were unable to access, modify, etc. documents as our storage was flagged as if we were above our limits, which was not correct.
 1. It took over 4 hours to rectify this and were assured it was fixed.
- ii. Second instance was New Year's Day, which was resolved within 3 hours, which was unacceptable.
- iii. We are having follow-up meetings with our vendors to ensure that this does not happen again as this is potentially crippling.
- iv. Questions
 1. Noah: Is this pushing us in a direction to move away from Google or other alternatives outside of Google Drive
 - a. GF: We are exploring options however the timeline is three years out. This is not a decision that ITS alone or the President's Office will make.

b. Google dead accounts (47,000) of people who left the university as early as 10 years ago were deleted.

- i. This was planned, but conversations were not fully engaged before the deletion, and some were wrongly used for institutional records that were deleted and cannot be recovered.
 1. Some accounts of former employees shared read/write access to drives that other employees used but did not move the ownership of the folders. ITS was not notified that this was an occurrence before account deletions were made.
 2. This is not a small "oops" however we are not fully aware of the degree of scope.

c. Research Security Consultants

- i. This is in conjunction with the Office of Research and General Council.
- ii. There needs to be a holistic look at this with the consultants who will then help us discern who needs to do what at URI and clearly understand roles among ITS, Research and Legal as it relates to sponsored research that requires a higher level of security and control.
- iii. We hope to secure a consultant within a month and complete the review process within 14 weeks.

iv. Questions

1. Noah: Several faculty run their own research machines, and this should be on the radar, so these faculty can be involved in this process.
2. Michael G: Can there be guidelines shared with faculty to be sure that everyone follows as needed?

d. ACRE

- i. Getting close to a partnership with them in MA. Governor of RI seems to be in favor of letting URI lead AICR project and RIC be a touchpoint for in-state projects.

2. Ratification of IT Strategic Plan

- a. Postponed.

3. Open Floor

- a. Noah: Checking in on the timeline for the combined IT Policy – any progress?
 - i. GF: It was supposed to be over the holidays, but GF ended up sick. Currently we will meet with Chris Barker to review changes to present to APC. Not everyone will be pleased with every point.