**IT Gov Minutes**

January 19, 2022

Via Zoom

**Attendees:** Linda Acciardo, Lori Ciccomascolo, Brenton DeBoef, Nancy Eaton, Melissa Frost, Joshua Gyllinsky, Amanda Izenstark, Karlis Kaugars, Michael Khalfayan, Kara Larsen (absent), Ian Lester, Dean Libutti (absent), Ryan Menard (absent), Sanjay Kumar Mupparapu, John Stringer, Kathleen Torrens, Ted Walls (absent)

**Guest:** Bob Viens

1. Approval of Minutes
   1. December 2021
   2. Karlis moved to approve minutes as presented.
   3. All present voted to approve.
2. CIO Updates
   1. Search for Director, Admin Apps has three finalists. Two are thinking about the salary range and one is onboard to come to campus.
3. Project Status Updates
   1. ERP Project discussed at SLT on how to address and lead this project. Decided on executive steering committee with various subcommittees building on a culture of service. First meeting is early next month.
      1. Amanda: will faculty have any input? It will come up when we get closer to RFP and responses and forming subcommittees.
   2. Automating of COVID processing has been a quick turn-around project. Will roll into production this Friday to eliminate the manually processing of data. Hopefully this will be the first of many automation projects.
   3. Full RFP project for HPC process.
      1. Joshua: will graduate students be involved in this, especially in Engineering? Nancy: survey went out to get input and received good response. Not sure that it went to graduate students.
   4. Brenton: any update on document management project? Adobe has spent weeks gathering documentation and providing it to the State of RI.
   5. Brenton: Qualys rollout is delayed. Why? FacSen said there’s serious workflow issues for curricular change in colleges.
   6. No other questions or comments from the group
4. SnowFlake Project Update (John Stringer)
   1. Student Success data reporting was done on ad hoc basis when he first arrived and labor intensive. Informatica implementation helped to start change this.
   2. Goals for reliable & consistent data; support strategic, tactical and operational decision making; and prioritize the community’s needs & wants for student reporting.
   3. Other needs arose from stakeholder group regarding student data (John will share with group after meeting).
   4. Student Lifecycle Architecture Vision pulls from all student systems staged in Snowflake and powered by Informatica.
   5. Database staging, integration and reporting explained.
   6. Student course enrollment is what was most requested and needed.
   7. Student demographics overtime allows for it to be replicated easily over time and meet all basic functionality.
   8. Student persistence model is drafted.
   9. Student graduation data model is drafted.
   10. Reporting is through public reporting (on IR website) and internal reporting (information that shouldn’t be shared broadly due to FERPA)
   11. Next step include continued development of reporting front end, FERPA training, expand Power BI adoption to enable others to develop reports
   12. Questions?
       1. Karlis: will global data mart be expanded to include financials and more or just keep it at student data? Yes, business processes need to be streamlined before it can begin, plus needing support of those areas as the work begins. Next priority is to bring in Financial Aid.
       2. Planning on offering open hours for Power BI training on building reports.
          1. Karlis will add this to the ITS training calendar once they are up and running.
       3. Lori and Sanjay both thanked John for his work on this.
5. Desktop Support Process First Draft Proposal (Bob Viens)
   1. Unified Endpoint Management: single management interface for phones, desktops, laptops, etc. to provide managing and securing mobile application, content delivery, resource delivery.
   2. Complex and diverse services needed across the university for all constituencies and challenging to coordinate this support.
   3. Gartner model combines Microsoft Endpoint Manager with our Active Directory and Azure/SSO by targeting systems and managing elements, and AD updates (the underlying foundation for all of this).
   4. What we need is included with Azure/365.
   5. Looked at non-Microsoft needs (Apple/Mac) and found comparable products and costs (~$25k annually)
   6. Next steps include training, Endpoint Manager set-up, Jamf trial and set-up, AD/Azure modernization, deployment planning, group/dept packages, provisioning, and user training.
   7. Questions?
      1. John: what can IT Gov do to help with widespread adoption of this to show benefits? Will need distributed staff to have buy-in and work more closely with ITS.
      2. Joshua: in industry this has been used consistently and can open a security vector that wouldn’t otherwise exist. Are we at more risk? If we keep everyone as patched in a timely fashion as possible, we lower that risk.
      3. Ian: persuading the deans is really what needs to happen in order to persuade the distributed staff with better solutions.
6. ITS Investments for URI
   1. Will move to February meeting.
7. Open Forum
   1. Next meeting is WED 2/16/2022 at 9 AM via Zoom.