**IT Gov Minutes**

March 6, 2024

Via Zoom

**Attendees:** Noah Daniels, Brenton DeBoef (absent), Gabriele Fariello, Melissa Frost, Brandon Fuller, Marta Gomez-Chiarri, Michael Greenfield, Amanda Izenstark, Shaun Kavanagh, Michael Khalfayan, Ian Lester, Dean Libutti, Matt McDonald, Sanjay Kumar Mupparapu, Dennis Sagamang, John Stringer (absent)

**Guest:** none

1. Approval of Minutes
   1. February 2024
   2. Gabriele moved to approve minutes as presented.
   3. All present voted to approve.
2. Project Status Updates
   1. Marta: the research computing center is a shining star in ITS and the services that they provide to the faculty and all researchers at URI. Gaurav has succeeded in doing something really impressive.
      1. Gabriele: there is consideration by the Provost to move all centers into specific academic units which would impact RCC. This is not a done deal as more information needs to be gathered to make an informed decision. If any faculty have issues, please speak within your college deans office.
         1. Marta has concerns about this as many colleges use RCC and to put it in one unit only would be limiting.
         2. Michael G: he submitted one proposal to RCC and his deans office had concerns about the funding impact on COE.
         3. Sanjay: overhead rates are a negotiated.
         4. Matt: we do not have the expertise on this call to discuss this in detail and the university is working to gain clarity on how we look at and approach centers and institutes. Speak with your deans offices or the Provost’s Office to get more detailed information.
   2. No questions at this time.
3. CIO Updates
   1. Incident Reviews
      1. Internet Outage (DNS Outage)
         1. This was human error. Vendors were allowed in the data center with required supervision, but then left unsupervised, and they pulled a card that they shouldn’t have.
         2. Working on more comprehensive incident response plan.
      2. eCampus Attack
         1. Cannot provide more information until the investigation is complete.
         2. Mike K: working with hired incident response team and the URI team to review the logs to determine the cause of the attack and how it happened. We do not have a timeline for completion as there were some early setbacks.
         3. Dean: how is the Service Desk doing in assisting those impacted? Will we plan to communicate with faculty who haven’t done the password change?
            1. Gabriele: it has slowed down, but they are planning for a resurgence after spring break when grades need to be input. We anticipate it to be reasonable. James is working on gathering a list of those who have not yet done the password change.
         4. Ian: he is writing members of his college to remind them to change their eCampus passwords if not already done.
         5. Marta: many students appear to have challenges with this and it is really important with signing into Financials and then after spring break with signing up for classes.
         6. Dennis: we need to be clear if students need to change passwords or rest passwords.
            1. Gabriele: they need to be changed, and not changed back to the original password.
         7. Matt: some staff had concerns about the generic passwords that were provided.
            1. Gabriele: the passwords were temporary and unique to them and that they need to change it from that one to a new one.
   2. ITS Changes
      1. InfoSec – Community-centric
         1. We will be doing a better job of communicating with the URI community.
      2. Project Management / Agile
         1. We will be formalizing PM in ITS and provide training to many staff members.
      3. Version Control
         1. Close to deciding on the vendor we will use for version control. We think we will use Bitbucket.
      4. Change Management
         1. In homestretch of hiring an OCM.
      5. Communication
         1. Working to improve ITS communications.
         2. Extended an offer to our finalist candidate.
   3. IT Strategic Plan
      1. Where are we with the plan with prioritizing it and moving it forward? Are there restrictions on the IT SP?
      2. Would like to break it into sections to review at IT Gov. Please let Gabriele if there is a order preference.
      3. Matt: IT SP and college SP were asked to craft plans that matched up to the university SP to support it.
   4. Process, Input, Flexibility
4. Open Forum
   1. Gabriele: there will be some policy changes to the contracts process that Administration would like to move quickly. He will share the information via email with members after this meeting.
   2. Noah: revised policy on execution of contracts. FacSen executive committee will want to have conversations about what falls into what category.
      1. Gabriele: will work with you to look at the decisions and flowcharts definitions and provide examples.
   3. Upcoming Meetings
      1. Next meeting is WED 04/03/2024 at 9 AM via Zoom.