

**IT Gov Minutes**  
September 3, 2025  
Via Zoom

**Attendees:** Kirk Brown (non-voting), Brenton DeBoef, Gabriele Fariello, Melissa Frost, Brandon Fuller, Michael Greenfield, Amanda Izenstark, Shaun Kavanagh, Michael Khalfayan (absent), Ian Lester, Dean Libutti (absent), Matt McDonald (absent), Sanjay Kumar Mupparapu, Linsley Nottage, John Stringer, Shaun Wallace, Ying Zhang

**Guest:** Noah Daniels, Gaurav Khanna, Lidia Pierce, Scotia Roopnarine

1. Approval of Minutes

- a. Sanjay motioned to approve, Shaun W seconds.
- b. Michael G noted he was not at the August meeting.
- c. Minutes are approved.

2. CIO Update

- a. Welcome new member Shaun Wallace, who heads to the Faculty CITI, replacing Noah.
- b. We have now established a Project Management Office with the hiring of a Senior Project Manager, Mellyna Missfeld. The group includes Change Management, Training, and Communications and will be supervised by Karen Lokey. This will be public once approved by Budget (already approved by HR).
- c. Tomorrow at 8:30 AM, the IT All Hands Meeting GF will present some of the IT transformation objectives for FY26.
  - i. Big take-homes:
    1. Implementation of new tools and processes including OKRs (objectives and key results). The hope is that by the beginning of Q4 that the ITS leadership will have a reasonable use and understanding to determine if it is fully rolled out.
    2. Will implement Lattice for goals tracking and implement 1:1 in regular cadence for those who have not already done so. The Professional Development module will be rolled out at the end of FY26. We will move away from Lattice once we move to Workday to track these.
    3. Will roll out full ITSM standards, which is how to run a modern ITS operation and will further deepen our use of ServiceNow. Codifying SLAs, resolution times for downed services, etc. through ServiceNow.
      - a. Scotia briefly explained the reasons to expand our use of ServiceNow and the benefits of incident management and change control.

3. IT MVVGP

- a. Tabled.

#### 4. IT Strategic Plan

- a. GF asked for the IT Gov-approved survey to go out with Rhody Today, but it has not shown up yet.
  - i. John: The SNAP Survey and roll-out plans are in front of PSC today, so the timing of that may shift thus potentially changing the window for IT SP survey.
- b. GF wanted to thank Gaurav and Ian for getting the survey together.
- c. Has the committee thought about the priorities (aside from Workday and ITS Transformation) that should be top of mind when selecting the top 5 priorities for the next 1,3, 5-year plans?
  - i. Noah: IT policy revisions should restart and share the current document as it stands today.
    1. GF: It is with Chris Barker in Legal, and they are reducing redundancies. Next, there will be a meeting with HR, Student Affairs, Legal, and ITS to discuss the email policy (who gets it when) for affiliate status which is not an ITS decision.
      - a. GF will share the Chris Barker document as view only with the group until we have a finalized version which he will then share with the group for comment.
      - b. The URI Foundation is also part of this conversation.
      - c. GF: This will not be considered part of the IT SP.
    2. Mike G: The more difficult we make it for students to retain their email, the less they can use it for publication, and we should consider this.
  - ii. Lindsey: The subcommittee is still looking at how to assess and determine the methodology to determine priorities.
    1. GF: A breakout working group to determine the proposed rank order of the priorities (4-6 priorities, closer to 4 would be preference, and of those priorities, they would each have 4 objectives; each component needs to map to Focus URI SP) is needed at this point, and it should include Lindsey and Amanda who have worked on it thus far. He would like Gaurav, Lidia, and Scotia to be included (and he will participate). IT Gov volunteers for 3-4 meetings between now and October. IT Gov meetings: Noah, Kirk, and Brandon.

#### 5. Project Status Updates

- a. August
  - i. Noah: Brightspace changes and Ed Tech decisions need to include faculty as it relates to how content is delivered. This is related to the change to the user interface.
    1. GF: TLS knows that all changes that impact user experiences, approach pedagogy, security updates, etc. need to be approved through ATL.

- a. Amanda: August 25 was the first time she had heard about the changes that were shared in an email from TLS.

6. Open Forum

- a. No comments.