**IT Gov Minutes**

September 4, 2024

Via Zoom

**Attendees:** Noah Daniels, Brenton DeBoef, Gabriele Fariello, Melissa Frost, Brandon Fuller, Marta Gomez-Chiarri (absent), Michael Greenfield, Amanda Izenstark, Shaun Kavanagh, Michael Khalfayan, Ian Lester, Dean Libutti, Matt McDonald (absent), Sanjay Kumar Mupparapu, Linsdey Nottage, Dennis Sagamang, John Stringer (absent)

**Guest:** none

1. Approval of Minutes
   1. June and August 2024
   2. Noah moved to approve minutes with a corrected notation that Michael G was not present at the August meeting.
   3. All present voted to approve.
2. Project Status Updates
   1. GF: We are in the process of working with Oracle to see where we are with shifting to Workday; we are far because of our customizations in PeopleSoft because we built our logic behind the scenes rather than in the application.
   2. Mike K: Single Sign-on for eCampus
      1. Option one with Pathlock and option two is an Oracle solution called Application Gateway. Favoring the Oracle solution once testing is finished.
      2. GF: Leadership has asked if we must wait until October or if we can do it sooner. We have had security issues on the rise through phishing scams. Changes have been implemented that require a photo ID, in-person, or Zoom video to change passwords.
         1. Lindsey: Would SSO have prevented any of the recent attacks / issues? It would have lessened the impact for some, because SSO comes with multi-factor authentication. No, if people are responding to phishing attempts.
   3. Mike K: Identity Access Management
      1. Beginning the purchasing process now since identifying the vendor. We are fast-tracking it to eCampus SSO.
   4. GF: ServiceNow is ongoing and service tickets are now going straight into the system instead of having a “warm hand-off” from a person into the system which makes it more efficient. We are also looking to jumpstart the other features what we have paid for but not yet implemented yet.
   5. GF: Research Computing update indicated that we are on track from excellent usage of the system and comparable to UMass.
      1. In negotiations to create AI institute within research computing.
      2. NIUVT secure computing infrastructure using Sherlock and the cost has increased with ITS carrying the burden of payment rather than a direct cost to NIUVT and accompanying grants. We are in discussions to figure this out.
         1. Brenton: are there others who need this service and could contribute to pay for this service?
3. CIO Updates
   1. GF is the new permanent CIO and AVP for ITS.
   2. Providing update to leadership about what ITS has done over the summer and will look to share with IT Gov after it’s presented.
4. Conversation: Recreating the IT Strategic Plan
   1. It’s important to do revisions on at least a yearly basis. Not reconstruct from the ground up.
   2. We have a list of high priorities and a list of 174 tactical items to do to reach those priorities. We need to be someplace in the middle.
   3. Please review the current IT SP, do a cursory review of the multiple tabs and items, share back the 12-14 strategic priorities that we will then rank order. We will discuss this, and it will help aid with planning for FY2026.
   4. Comments:
      1. Noah: we will need to review tactical items at time. Would like IT SP to be made available as a stand-alone document rather than how it appears on the website currently.
      2. Brenton: there needs to be a through line from ITS budget to IT SP to university SP. Having a high-level SP is very important along with an implementation plan to prioritize projects.
   5. GF shared the ITS Priorities document. <https://its.uri.edu/about-it/its-priorities/>
      1. These will be reviewed quarterly, audience is primarily ITS, and will be made available to view.
5. New Structure of IT Gov
   1. Goal to make IT Gov more bilateral in communication instead of simply getting input and guidance. Allows for more focused discussion on each subcommittee area. Allows us to be nimbler.
   2. FacSen model of executive committee meeting regularly for higher oversite along with separate committees (3-ish) that people self-select based on interest.
      1. Thoughts?
         1. Noah: what would those subcommittees be? Security, Enterprise Planning Systems, Network & Telecommunications, and Research Computing are the big ones.
            1. Ian: will the agendas be set for the committees, or the committees will handle that and allow other non-IT Gov members to contribute?
   3. Please reach out to GF or Melissa with your interest and we will have a lively discussion next time we meet.
6. Open Forum
   1. Upcoming Meeting
      1. Next meeting is Wednesday, October 2, 2024, at 11:30 AM via Zoom.