In information technology support, we believe our first service is human service, to both faculty and the students. Whatever your need, whatever tech tool you need help with, reach out to IT and we’re here to help.

-- URI Information Technology Services

Tech Day - August 24, 2023

Tech Day offers a variety of educational technology sessions which aim to introduce faculty to some new, innovative educational tools and strategies. This year’s theme is Innovation: Take Interactive and Engaged Learning to the Next Level with Emerging Tools and AI.

Download Flyer  ||  Go to Tech Day Website >>

Faculty Spotlight: Introducing URI's AI Chatbot

Our Professor Jim McGwin introduced the AI ChatBot tool [Beta] which encapsulates the courses and resources that URI has to offer and makes it easy to access through the virtual assistance of AI.

Read Story >>

Faculty Success Story

Ed Tech Professional Development

Fall 2023 Ed Tech PD & Events

TLS Support for Brightspace & Ed Tech: TLS will be offering virtual drop-in Zoom support hours 2 hours/day x 5 days a week during the start-of-term: https://its.uri.edu/training/

Tech Day - Take interactive and engaged learning to the next level with emerging tools and AI, Aug 24: https://its.uri.edu/ite/tech-day/
IT Orientation to URI Tools for New Faculty Orientation: Aug 23, 9-11am: [https://its.uri.edu/training/](https://its.uri.edu/training/)

All IT PD: [https://its.uri.edu/training/](https://its.uri.edu/training/)

ADA / Accessibility Site for Faculty: [https://its.uri.edu/its/ada/](https://its.uri.edu/its/ada/)

Faculty Spotlight: faculty interviews about innovative practices in the classroom with instructional technologies: [https://its.uri.edu/its/ed-tech-faculty-spotlight/](https://its.uri.edu/its/ed-tech-faculty-spotlight/)

New This Fall

TLS is launching three new engaging programs for faculty and staff. Submit your interest for the following programs, and topic information will be sent prior to the dates.

Please join us for:

**Tech Bytes**

The 2nd Tuesday at 9am and 3rd Wednesday of Sept-Nov and Feb-Apr at 11:30am. Join us in the atrium of the Engineering Building for an informal chat and byte to eat, and chat about innovative and technology enhanced teaching and learning and the scholarship of instructional technologies in curriculum. Submit interest at link above for updates. Learn more at [https://its.uri.edu/2023/08/18/tech-bytes/](https://its.uri.edu/2023/08/18/tech-bytes/).

**EdTech Connect**

On the 1st Tuesday of Oct-Nov and Feb-Apr at Noon bring your lunch to a series of sessions in which faculty present to faculty on their innovative educational technology use in their class. Submit interest at link above for updates. Learn more at [https://its.uri.edu/2023/08/18/ed-tech-connect/](https://its.uri.edu/2023/08/18/ed-tech-connect/).

**DIGITAL EDGE**

On the 2nd Friday of Oct-Nov and Feb-Apr join URI staff and faculty as they present on emerging, novel, and innovative technologies. Submit interest at link above for updates. Learn more at [https://its.uri.edu/2023/08/18/digital-edge/](https://its.uri.edu/2023/08/18/digital-edge/).

**IT Orientation to URI Tools**

August 23 at 9am-11am
Learn how to get up and running with URI Tech and where to find resources & help. Please sign up for access to URI services prior to event.

Learn more: [https://its.uri.edu/2023/08/18/it-orientation-2-uri-tools/](https://its.uri.edu/2023/08/18/it-orientation-2-uri-tools/)

**ED TECH ESSENTIALS**

August 30, 9am-12pm
Learn online teaching tools and strategies using Brightspace, Panopto and other systems and understand what is available and where to find help at URI.

Learn more: [https://its.uri.edu/2023/08/18/rhody-ed-tech-essentials/](https://its.uri.edu/2023/08/18/rhody-ed-tech-essentials/)

**23-24 EdTech Pilots**

TLS runs pilots on EdTech and we are looking for new ideas and faculty willing to explore new EdTech. Submit your interest at this link to help us explore the following pilots.

Students create online posters and digital flyers with tools.
Use Soft-chalk to build interactive digital materials.
Use Brightspace to aid in department/program level assessment.
Test new eportfolio tools with students.
Pilot simulations and virtual reality modules in Brightspace courses.

Fall Training

Based on the Spring 2023 survey, here are the trainings you requested. Each Training is 1 hour unless otherwise noted. Been missing out on the emails with surveys and announcements, find the Rhody Ed Tech group and be sure to sign up.

August:

- **Tech Day:** Take interactive and engaged learning to the next level with emerging tools and AI. 8/24, 8:45am-5:15pm
- **Merge Course Sections:** Combine sections in Brightspace (online), 8/29, 10am
- **EdTech Essentials for running a course (online)** (EdTech at URI, Brightspace, Panopto and Readspeaker)

September:

- **Discover the New Quiz Creation Experience in Brightspace (online)** - 9/7, 2pm
- **Merge Course Sections:** Combine sections in Brightspace (online) - 9/8, 12pm
- **Securing Online Student Work:** Use MS Teams to Proctor Student Activities (in person) - 9/14, 1:30-3:30pm
- **Merge Course Sections:** Combine sections in Brightspace (online) - 9/11, 12:30pm
- **Less Time Grading:** Setting up Brightspace Gradebook 1 (HyFlex - in person and online) - 9/19, 1pm
- **Less Time Grading:** Setting up Brightspace Gradebook 2 (HyFlex - in person and online) - 9/19, 2:30pm
- **Camtasia:** Edit and Enhance your Videos (online) - 9/21, 2pm

October:

- **Discover the New Quiz Creation Experience in Brightspace (online)** - 10/3, 1pm
- **Less Time Grading:** Setting up Brightspace Gradebook 1 (HyFlex - in person and online) - 10/4, 1pm
- **Less Time Grading:** Setting up Brightspace Gradebook 2 (HyFlex - in person and online) - 10/4, 2:30pm
- **Want to Use Your Own Videos in Your Course? Panopto Essentials** (online) - 10/11, 10am
- **Interested in Groups? What Brightspace Has to Offer.** (online) - 10/19, 10am
- **Advanced Panopto Features & Video Interactivity** (online) - 10/24, 2:30pm

November:

- **Interacting with Students through polling - Learn URI Options** (online) - 11/8, 2pm
- **Offering the same class? Manage & store content and features to aid copying in Brightspace** (online) - 11/15, 1pm

Visit All IT PD/Training for Up-To-Date Sessions & Zoom Links >>

TLS Home Page Revamped

Our ITS Teaching and Learning Services (TLS) have undertaken a transformative revamp of our home page, with the goal of delivering an enhanced user experience and greater support to our esteemed teaching and learning community. Don’t miss out – visit our new and improved TLS home page today.

URL: [https://its.uri.edu/tls](https://its.uri.edu/tls)
Thank You for Survey Participation!

JCSC solicited responses from faculty in a brief survey asking about success, struggles, and future wishes for classrooms. With over 100 responses, the committee has been reviewing all submissions to look for trends, opportunities for immediate actions, and to help us shape classroom design moving forward.

1. USB-C
   We are actively researching if we can get USB-C connections set up in classrooms.

2. Classroom Computers
   Most machines were from 2018- new ones will be in for Fall!

3. Voice Lift
   In a room without a microphone? We have some portable units available to borrow!
   Learn more here.

Projection Update
Ballentine, White, Washburn- New projectors!

Aug 28 - Sept 1
Classroom Group training week!
Please sign up and share with TAs.

Panopto Capture
In a classroom with a capture device?
You can request scheduling access from the CMA office.

The Future of Classrooms

We know hybrid is here to stay, so what are the core elements the AV team is considering?

The availability for simple to use hybrid systems is a core focus as we think about designing the future of standard classrooms. Enabling instructors to both leverage room tools on a provided classroom computer as well as on their personal laptop.
Mask wearing taught us that clearly hearing instructors was an invisible struggle in many spaces, so finding a solution for voice lift (in person speech amplification) needs to be looked at for all classroom spaces.

Join IT AV on behalf of JCSC in a roundtable during Tech Day on this Topic >>

Classroom Media Assistance

The ITS AV Systems team works to stay up to date on what new trends and tools are developing and what items are fading away. While we have this knowledge, we need to hear from our faculty to ensure we are getting the right technologies into classroom spaces to facilitate course instruction needs.

The AV team is also always here to help figure out how to make something happen now. We welcome instructors to bring questions and pedagogy ideas that they may not know the best route to implement.

General Assignment Classroom Help:
Classroom Media Assistance
401-874-4278
cmaking@etal.uri.edu

Panopto and NDI - What's the deal?

Our classroom MacOS computers ran into an issue with accessing the room cameras during the Spring Semester. This only applies to Panopto. Other program, Zoom, Webex, etc. can still access NDI cameras with no issue.

JCSC approved the ordering of a device to provide the camera signal in a way Panopto can access, but it will also allow us to offer instructors the ability to use the camera with a personal laptop! We are still awaiting the arrival of these devices but if need be we will distribute a guide on how to use OBS in the interim for Panopto on Mac computers accessing an NDI camera.

Contact IT Service Desk

Get support for all issues related to e-Campus, email, internet connections, wireless, smartphones and tablets, laptops, desktops and more.

Virtual Service Desk: Go to its.uri.edu to access Zoom links
Web (Training & Office Hours): https://its.uri.edu/training/
Knowledge Base: https://uriprod.service-now.com/sp
Walk-in Support: Kingston Library, Room LL19
Email: helpdesk@uri.edu
Phone: 401-874-HELP (4357)

Visit IT Service Desk >>