In information technology support, we believe our first service is human service, to both faculty and the students. Whatever your need, whatever tech tool you need help with, reach out to IT and we’re here to help.

-- URI Information Technology Services

Ed Tech Professional Development

Come to our Summer 2023 training offered by the ITS Teaching and Learning Services team.

**Merging Brightspace Sections and Courses into One Course Shell**

- June 5, 1 PM
- July 19, 10 AM
- August 15, 1:30 PM

**Ed Tech Essentials** - August 23, 10 AM - 12 PM
Come and explore the essentials of URI EdTech for teaching and learning. See the refreshed options within Brightspace, hear about apps O365 & Google, as well as discover what apps are available for making and editing videos.
Tech Day - August 24
Innovation: Take interaction and engaged learning to the next level with emerging tools and AI. See Tech Day details below.

Visit IT Training for Up-To-Date Sessions and Zoom Links >>

Tech Day - August 24, 2023
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Go to Tech Day Website >>
(The Website gets updated as details emerge.)

New Quiz Creation Experience Goes Live in July 2023
The New Quiz Creation Experience will become the permanent quiz interface in Brightspace in July 2023. Available as an opt-in feature at URI since December 2022, the experience is designed to provide an intuitive quiz workflow and bring consistent interface to users for creating and editing quizzes as assignments.

Learn Details >>
ITS Research Computing Services provides URI researchers access to cutting-edge computing equipment (HPC/AI/Data/Quantum); offering hands-on training, support and consultancy to enable computational research; leading and assisting with seeking grant funding; and facilitating access to a network of potential collaborators and resources (at URI and in the region) for interdisciplinary and multidisciplinary research.

- Our **Unity HPC/AI environment** now is supported via
  - Slack Channel
  - **Office Hours on Zoom** - Every Tuesday, 2:30 PM to 4:00 PM
- The annual regional "**Eastern Gravity Meeting**" will be held on the URI campus on June 9 and 10. It is open to researchers of all levels.

[Visit ITS Research Computing Services >>](#)

**Camtasia for Video Editing**

**Camtasia 2023 Available for Your Video Needs**

Our license allows each URI faculty or staff member, or TA or GA to download two copies of the Camtasia software: one for use on an office computer, one for use on a home computer to facilitate working from home while they continue in their employment with URI.

The 2023 version of Camtasia was recently released. Visit the ITS Camtasia documentation page for [instructions on how to download Camtasia](#). If you run into any issues, please submit a ServiceNow ticket at [https://its.uri.edu](https://its.uri.edu).

[Visit ITS Camtasia Documentation >>](#)
Training

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Visit IT Training >>

Contact IT Service Desk

Get support for all issues related to e-Campus, email, internet connections, wireless, smartphones and tablets, laptops, desktops and more.

Virtual Service Desk: Go to its.uri.edu to access Zoom links
Web (Training & Office Hours): [https://its.uri.edu](https://its.uri.edu)
Walk-in Support: Kingston Library, Room LL19
Email: helpdesk@uri.edu
Phone: 401-874-HELP (4357)

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